

# Establishing a Customer Record and Farm Record



## Step 1 - Pre-Appointment Information

Establishing a Customer Record and Farm Record with the Farm Service Agency (FSA) is one of the first steps to participation. In preparation of working with FSA to establish these records, you will need to provide:

- Proof of ownership (deed, etc.) that includes a complete Property Description.
- Leases or verification of interest in the land (for land that is not owned by you), as applicable.
- FSA forms:
  - The AD-2047, Customer Data Worksheet is required for all individuals and entities. The form gathers contact information, operating status, demographic information, agency interest, and more.
  - Forms can be located at: [farmers.gov/working-with-us/common-forms](https://farmers.gov/working-with-us/common-forms).
- If you are operating as an entity, you may consider locating:
  - The SS-4 form from the IRS can be a great reference tool. The SS-4 form will include important information such as the Employer Identification Number (EIN).
  - Documentation relating to your Entity Identification Status (Articles of Incorporation, etc.).



## Step 2 - Schedule an Appointment

Once you have located your applicable pre-appointment information, you are ready to schedule your first FSA appointment.

Visit: [farmers.gov/working-with-us/service-center-locator](https://farmers.gov/working-with-us/service-center-locator) to locate your nearest Service Center.

Appointments can be scheduled and conducted electronically via e-mail or fax, or in person at your local FSA office.

Appointments offer an opportunity for new participants to review their documentation and farming goals with trained FSA staff.

Farming goals can vary from participant to participant. Potential farming goals can involve financing, networking, conservation, extending growing seasons via high tunnels and much more. Communicating your goals allows for FSA to recommend the right programs for you.

## Step 3 - Appointment

During your appointment, FSA staff will review your documentation. If further information is required, the staff will request it at this time.

Feel free to ask questions, and share your farming goals, so the staff can refer you to the applicable agency. For instance, those looking for additional funding could be referred to a USDA farm loan office, or those interested in high tunnels could be referred to the Natural Resources Conservation Service (NRCS).

## Step 4 - Post-Appointment

FSA staff will process all of the data submitted during your appointment. This includes establishing your customer record, identifying the land associated with your farm and establishing your farm record. During the process of establishing your farm record, your land will be assigned a unique farm and tract number.

FSA staff will send you a packet of information to inform you that your customer and farm record has been completed.



This packet of information could include:

- Notification of your official farm and tract number.
- An FSA-156EZ form. The form will provide information relating to your acreage, ownership of the land, and more.
- An official map containing your parcel of land.
- If you have any questions or concerns relating to your packet of information, please contact the office in which the records were established.

Inform your local office of any changes to your business, or if you experience a disaster to your farming operation. Continue to stay involved with FSA by voting or running for a position for the County Committee.

Further information pertaining to County Committees can be found at: [fsa.usda.gov/news-room/county-committee-elections/index](https://fsa.usda.gov/news-room/county-committee-elections/index).

Once FSA has established your farm record and you have obtained a farm and tract number, you may wish to work with NRCS to gain potential conservation assistance, engineering assistance, and/or technical assistance for your land. Learn more about NRCS at: [nrcs.usda.gov](https://nrcs.usda.gov).

Additionally, you may wish to participate with FSA for farm loan assistance. Farm loans are not grants and not all service center locations will have a farm loan presence. Learn more about locations by visiting: [farmers.gov/working-with-us/service-center-locator](https://farmers.gov/working-with-us/service-center-locator).

To certify that you receive the most up-to-date information, you can inquire about signing up for e-mail or text updates. This can be performed at the time of your appointment or by visiting: [public.govdelivery.com/accounts/USDAFARMERS/subscriber/new/](https://public.govdelivery.com/accounts/USDAFARMERS/subscriber/new/).

## Find your Local Office

To find your local office, go to:  
[farmers.gov/service-locator](https://farmers.gov/service-locator)